

# Environmental Health - here to help

## Technical Specialists



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Please contact us directly or use  
the contact details on the bottom  
of this page.

**100%**  
people  
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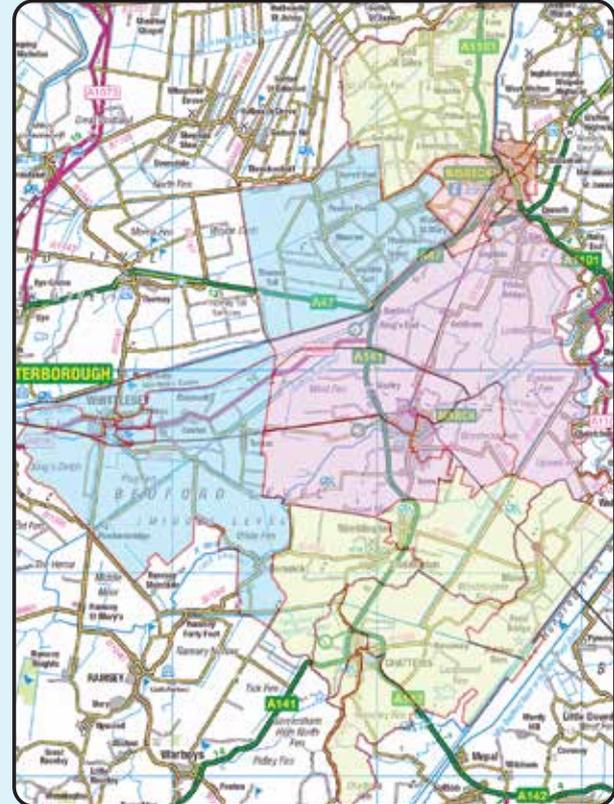
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We are always pleased to help and advise on any matter, big or small. So please do not hesitate to contact us  
tel: 01354 654321, email: envhealth@fenland.gov.uk or at www.fenland.gov.uk/reportit.

## Your Environmental Health Service - We are here to help.

Please keep this card handy in case you want to contact us. We will always aim to get back to you within 48 hours.

Whether you are a small, medium or large employer or a residential customer in Fenland your environmental health service is here to help you. The work we do is primarily focussed on ensuring Fenland is a safe and healthy place to live and work.

We do this through a number of work areas and projects:

### Business Support:

We carry out routine visits to many businesses in Fenland, including ships that arrive in our port. This support is provided to ensure businesses are able to meet their regulatory requirements. For example food businesses have the right information to meet food hygiene standards and places of work are safe for employees and customers.

We run an awards scheme for food businesses 'the food hygiene rating scheme' which enables customers to have confidence in the standard of food they are purchasing. This is also great for businesses that go the extra mile to ensure food is safe for their customers as they will receive a 5 Rating – the highest accolade.

### Training and Business Forums

We host training courses for food safety and health and safety. These courses are very useful for employers who cannot provide their own training and ensure staff are competent to carry out their duties at work. We can tailor these courses to your needs, please contact us for more information.

We host Business Forums covering topics like regulatory or legislation changes, opportunities for working with the Council and provide an opportunity to get to know your environmental health officer better and to access free services and updates from the Council.

## Neighbourhood problems and concerns

Your environmental health service is also able to advise and support you if you have issues with problems causing you a nuisance at home. For example noise or smoke or even smells. All sorts of issues can have an impact on our health and how we feel about our neighbours and we are able to advise and if necessary support or investigate matters for you.

## Health and environment

Other pieces of work we undertake include checking the quality and safety of food in shops and factories, investigating the quality of the air we breathe and checking this against government standards. We investigate reports of rat problems and defective drainage for example.

## Healthy Lives

We run a number of projects with partners to help support healthy living within Fenland. We can offer these programmes to community groups and businesses too. Please contact us if you wish to know more about:

- Stopping Smoking with Camquit
- Health and Wellbeing for local business and employees
- Stay Well steering group

## Licensing Compliance

We work hard to support a wide variety of local business and guide them through complex legislation to enable them to be compliant with the requirements of their licence. As part of our public safety and animal welfare role we work closely with other relevant authorities and have a responsibility to investigate all relevant complaints about licensable services.

We carry out regular inspections of alcohol and entertainment premises such as pubs and cinemas, Taxis and private hire vehicles, gambling premises such as betting shops and arcades and animal businesses such as dog boarding establishments and pet shops. Other licensable services we work with are Charity, street and house to house collections, sex establishments, scrap metal sites and collectors and hypnotism for entertainment.