

#### 4. Transport option to address each family member's needs

The best option for all four family members is the X1 Excel Bus Service. This service provides transport options very early in the morning and runs late into the night. This provides flexibility for each girl's requirements and enables Mr X to get to London for business hours when needed. This avoids hours spent driving to London directly and is cheaper than the cost of both petrol and parking at Peterborough Train Station. Mrs X can also use the same service to make the short journey to her work place.

#### 5. How to access or book this transport

- Timetables for the X1 service are available at [www.firstgroup.com](http://www.firstgroup.com) or [www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk).
- Individual journey or weekly tickets can be bought directly from the Bus Driver
- Monthly or yearly tickets are available by contacting FirstGroup on 03456 020 121 or at [www.firstgroup.com](http://www.firstgroup.com) and paying with a credit or debit card or by using the M Tickets app via your mobile phone.

#### 6. Other transport options

For details of other transport options that are available in Fenland you can access a copy of the Fenland Transport Directory online at [www.fenland.gov.uk/transport](http://www.fenland.gov.uk/transport) or from any of our Fenland @ your service shops.

# Getting from A to B

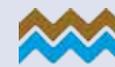
Making essential journeys without a car



Case study 10 - X1 for all the family



Fenland District Council, Fenland Hall, County Road, March, Cambridgeshire, PE15 8NQ



Cambridgeshire  
County Council



Fenland District Council



**This leaflet forms part of a series of case studies which aim to give information on a variety of transport related situations.**

This case study focuses on the transport requirements of a family who live in Wisbech and have various individual transport needs.

**1. Introducing Family X**

Mr and Mrs X both work and have two teenage children.  
 Mr X works from home but he needs to travel to London twice a week.  
 Mrs X works in Wisbech.  
 Miss A needs to travel to Peterborough 4 days a week at different times for her university course and Miss B works 9-5 in Kings Lynn town centre but often socialises after work with her colleagues.

**2. Understanding the needs of the different family members**

- Each family member needs to travel in a different direction.
- The family has one car between them and neither daughter has their driving licence.
- Mr and Mrs X both work so are unable to drive either daughter to work or university.
- The family have travel requirements in the daytime but also in the evenings to get home from work and socialising.

**3. Current transport options and their suitability**

The specific issues for Family X in respect of each transport option are:	
Options	Comments
X1 Bus	<ul style="list-style-type: none"> <li>• This service runs every 30 minutes between Norwich and Peterborough via Wisbech and Kings Lynn. The service starts early in the morning and continues until late at night</li> <li>• Both girls could buy a weekly, monthly or yearly ticket allowing them unlimited travel on the X1 bus</li> <li>• As both girls are aged under 19 they also benefit from the lower Young Persons price</li> <li>• X1 links to Peterborough Train Station would enable Mr X to get to London by 9 am</li> <li>• X1 also stops near to Mrs X's workplace</li> </ul>
Other Bus Services	<ul style="list-style-type: none"> <li>• Service 46 travels from Wisbech to Kings Lynn approximately every hour but the last service back is in the early evening</li> <li>• Discounted tickets for those aged 16-19 are available</li> <li>• Service 390 travels between Wisbech and Peterborough but this is a Wednesday only service</li> </ul>
Taxi	<ul style="list-style-type: none"> <li>• Cost to use this method compared to the other options could work out expensive</li> <li>• The short journey for Mrs X may make this option feasible</li> </ul>
Dial A Ride	<ul style="list-style-type: none"> <li>• Only goes to Peterborough or Kings Lynn once per week</li> <li>• The family does not meet the membership criteria</li> </ul>
Community Car Scheme/ Dial a Car	<ul style="list-style-type: none"> <li>• Not a commuter service aimed at getting people to work</li> <li>• Designed for accessing healthcare or local services where there is no suitable bus service</li> <li>• The family does not meet the membership criteria</li> </ul>
Train	<ul style="list-style-type: none"> <li>• There is no train service in Wisbech</li> </ul>