

5. Peterborough Hospital bus stop information

There are 4 bus stops for Peterborough Hospital (marked in red on the map). Both Citi 2 and Citi 4 bus pick up and drop off from these bus stops. Citi 3's inbound stop is further out and requires an 8 minute walk to get to the hospital (not shown on the map). For the return journey it does pick up from the Hospital stops.



Between the hours of 4.30pm and 6.00pm no buses stop within the Hospital Grounds. For travel between these times the buses only use the stop nearest to Bretton Gate (marked with a star on the map).

6. Bus timetable and ticket information

You can find further information regarding bus times and ticket information from the following places:

- www.travelinesoutheast.org.uk 0871 200 2233
- www.cambridgeshire.gov.uk/info/20017/buses
- www.stagecoachbus.com 01733 207860
- www.firstgroup.com/norfolk-suffolk 0345 602 0121

7. Other transport options

For details of other transport options that are available in Fenland a copy of the Fenland Transport Directory is available on Fenland District Council's website at www.fenland.gov.uk/transport. Hard copies of the directory are also available from any of the Fenland @ your service shops.



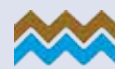
Fenland District Council, Fenland Hall, County Road, March, Cambridgeshire, PE15 8NQ

Getting from A to B

Making essential journeys without a car



Case study 13 - Wisbech to Peterborough Hospital



Cambridgeshire
County Council



Fenland District Council



Fenland Association for Community Transport



Stagecoach in Norfolk

This leaflet forms part of a series of case studies which aim to give information on a variety of transport related situations.

This case study focuses on a bus journey from Wisbech to Peterborough Hospital. This case study could also be used for getting to work in Peterborough

Cover photograph supplied by Peterborough and Stamford Hospitals NHS Foundation Trust

1. Introducing Mr P

Mr P lives in Wisbech and needs to travel to Peterborough Hospital a number of times over the next 3 months for medical treatment. He has a car but is not able to drive following his treatment. His family work during the week so are unable to take him to his appointments

2. Understanding the needs of Mr P

The specific transport needs and challenges of Mr P are:

- to be able to attend appointments at various times throughout the day
- flexible return times as appointment length or waiting time can be unpredictable

3. Current transport options and their suitability

The specific issues for Mr P in respect of each transport option are:

Options	Comments
Bus Services - this will require catching two buses	<ul style="list-style-type: none"> • X1 Excel Bus goes from Horsefair bus station to Peterborough Queensgate bus station • Journey time from bus station to bus station is approx. 50 minutes • There are a range of journey times between 06.11 and 23.30 • A season ticket for 3 months could be purchased to save money. • There is a connecting Stagecoach in Peterborough service roughly every 10 mins between the Queensgate bus station and Peterborough Hospital (Citi 2, Citi 3, Citi 4). A separate ticket will need to be purchased for this part of the journey. • See section 5 for Peterborough Hospital bus stop information

Options	Comments
Taxi	<ul style="list-style-type: none"> • Can accommodate appointments at any time of day • Can go from home directly to the hospital • This could work out very expensive due to the distance involved compared to the other transport options • Difficult to arrange return trip due to unpredictable appointment/waiting time
Dial A Ride	<ul style="list-style-type: none"> • This service only operates once per month from Wisbech to Peterborough Hospital • Mr P does not meet the criteria for this method of transport
Community Car Scheme	<ul style="list-style-type: none"> • Mr P does not qualify for this method as there are alternative travel options available to him • Driver remains on site ready for the return journey
Dial a Car	<ul style="list-style-type: none"> • Mr P does not qualify for this method as there are alternative travel options available to him
NHS Transport	<ul style="list-style-type: none"> • This transport is arranged via NHS through your GP Surgery • Mr P does not meet qualifying criteria

4. Transport option to address customer's needs

Travel by bus is the best option for Mr P because:

- Can travel between 06.11 and 23.30
- Can connect to Peterborough hospital on any Stagecoach in Peterborough bus operating on that route
- Is able to spend time in Peterborough town centre too if he wishes

Journey example: (example correct as November 2015)

The X1 leaves Wisbech Horsefair bus station at 06.11 and arrives at Peterborough Queensgate bus station at 06.55 where you can catch the Citi 4 bus at 07.03 to arrive at the Peterborough Hospital at 07.16 OR catch the Citi 2 bus at 07.08 to arrive at the Peterborough Hospital at 07.23.