

Customer Impact Assessment

Name and brief description of policy being analysed

Briefly summarise the policy including any key information such as aims, context etc; note timescales and milestones for new policies; use plain language – NO JARGON; refer to other documents if required

TPO'S - Setting up tree preservation orders- Reviewed January 2023

The process involves the setting up of new tree preservation orders (TPO's). If a tree is considered worthy of preservation, a TPO will be placed on the tree/s. This is usually identified through the submission of an application to do works to trees in a conservation area, or as part of the determination process of a planning application.

Objective:

To preserve a tree or trees. The tech support team provide support for this process

Stakeholders:

The planning officers
Tree officer
Legal
General public
Elected Members
Applicants and agents

Intended outcome:

To ensure correct recording and consultation of the proposed TPO and to produce relevant paperwork.

The relevant legislation is the Tree regulations 2012

Information used for customer analysis

Note relevant consultation; who took part and key findings; refer to, or attach other documents if needed; include dates where possible

Analysis:

This process of recording TPO's is set out by legislation.





The tree/s is plotted onto a GIS system, an order is drafted, signed and sealed by legal services Consultations are carried out as per legislation Any comments can be submitted and will be considered.

An order is confirmed after 6 months.

The process ensures relevant procedures and paperwork is produced and implemented

Monitoring: Customer feedback Other services input (Legal)

	Could particularly benefit	Neutral	May adversely impact	Explanations	Is action possible or required?	Details of actions or explanations if actions are not possible Please note details of any actions to be placed in your Service Plan
Race		✓		No known impact.	N	
Sex		✓		Benefit - Protection of trees	N	
Gender reassignment		✓		Consultations are carried out as per legislation No protected group appear to be discriminated against in this procedure.	N	
Disability		✓			N	
Age		✓			N	
Sexual orientation		✓			N	
Religion or belief		✓			N	
Pregnancy & maternity		✓			N	



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Marriage & civil partnership		✓			N		
Human Rights		✓		No known impact	N		
Socio Economic		✓		No known impact	N		
Multiple/ Cross Cutting		✓		No known impact	N		
Outcome(s) of customer analysis The correct procedure is followed A consultation process is carried out as per legislation Process is not targeted towards any specific protected groups. No apparent discrimination against a protected group a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative □ neutral ✓ positive □							
No major change needed ✓	Adju	ıst the policy		Adverse impact but continue	e 🗆 S	Stop and remove / reconsider policy \Box	
Arrangements for future monitoring: Note when analysis will be reviewed; include any equality indicators and performance against those indicators							
Review January 2024 As per correspondence received Tech team comments							
Details of any data/ Research used (both FDC & Partners):							
Legislation General comments and corres Agents forum Tech team input	spondence						
Completed by:							



Position: Support Manager	
Approved by (manager signature):	Date published: This should be the date the analysis was published on the website
Details of any Committee approved by (if applicable): N/a	Date endorsed by Members if applicable: N/a