

Assessing Equality – The Equality Act 2010

Customer Impact Assessment

Name and brief description of policy being analyse	Name and brief	description	of policy	being	analy	/sec
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Code of Conduct Policy

The Council's Code of Conduct provides an ethical framework for the acceptable decisions, actions and behaviours expected of employees and those representing the Council in an official capacity.

Information used for customer analysis

The policy itself, best practice, ACAS guidelines, XpertHR, appropriate legislation, consultation with MTSP, CMT, colleagues and HR team. Where appropriate Staff Committee.

	Could particularly benefit	Neutral	May adversely impact	Explanations	Is action possible or required?	Details of actions or explanations if actions are not possible Please note details of any actions to be placed in your Service Plan
Race				This policy has no known impact on any of the protected characteristics. The	N	
Sex				policy outlines the behaviours all staff should follow while they work for the	N	
Gender reassignment				Council. This includes not discriminating against anyone.	N	
Disability				agamst arryono.	N	
Age					N	
Sexual orientation					N	
Religion or belief					N	
Pregnancy & maternity					N	
Marriage & civil partnership					N	





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Human Rights				No known impact	N		
Socio Economic				No known impact	N		
Multiple/ Cross Cutting				No known impact	N		
Outcome(s) of customer analy	sis						
a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative \Box neutral \blacksquare positive \Box							
No major change needed	jor change needed ■ Adjust the policy □ Adverse impact but continue □ Stop and remove / reconsider policy					p and remove / reconsider policy \Box	
Arrangements for future monitoring:							
Review with service managers as and when required for advice to ensure no negative impacts.							
Details of any data/ Research used (both FDC & Partners):							
Completed by:							
Name: Ross Potter							
Position: HR, Payroll & Learning Admin Apprentice							
Approved by (manager signature	Approved by (manager signature): Date published:						
Details of any Committee approved by (if applicable): Date endorsed by Members if applicable:							