

Customer Impact Assessment

Name and brief description of policy being analysed

Compassionate Leave

In order to ensure a basic level of consistency across the organisation, and a common sense approach, there is a need to implement basic guidelines on the length of time that employees are granted compassionate leave.

These (suggested guidelines) will normally be minimum requirements, but it is important to ensure that each case is judged on its individual circumstances and that management discretion is exercised.

Information used for customer analysis

The policy itself, best practice, ACAS guidelines, XpertHR, appropriate legislation, consultation with MTSP, CMT, colleagues and HR team. Where appropriate Staff Committee.

	Could particularly benefit	Neutral	May adversely impact	Explanations	Is action possible or required?	Details of actions or explanations if actions are not possible Please note details of any actions to be placed in your Service Plan
Race					Ν	
Sex					Ν	
Gender reassignment					Ν	
Disability					Ν	
Age					N	
Sexual orientation					N	
Religion or belief					N	
Pregnancy & maternity					Ν	



Assessing Equality – The Equality Act 2010

Marriage & civil partnership					N				
Human Rights				No known impact	Ν				
Socio Economic				No known impact	N				
Multiple/ Cross Cutting				No known impact	Ν				
Outcome(s) of customer analysis									
a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative 🗌 neutral 🔳 positive 🛛									
No major change needed	Adjust the policy Ad			Adverse impact but continue \Box	e impact but continue Stop and remove / reconsider policy				
Arrangements for future monitoring:									
Review with service managers as and when required for advice to ensure no negative impacts.									
Details of any data/ Research used (both FDC & Partners):									
Completed by:									
Name: Ross Potter									
Position: HR, Payroll & Learning Admin Apprentice									
Approved by (manager signatu	re):			Date published:	Date published:				
Details of any Committee app	oved by (if ap	plicable):		Date endorsed by Members if a	Date endorsed by Members if applicable:				