

Fenland Community Safety Partnership Newsletter July 2021



Welcome to the 8th Edition of the Fenland Community Safety Partnership (FCSP) Newsletter

Follow us on Twitter @FenlandCSP

<https://www.fenland.gov.uk/csp>

This newsletter provides an update on the partnership activity of the Fenland CSP.

Community Safety Partnerships (CSPs) are made up of representatives from the police, local authorities, fire and rescue services, health, and probation services. They are known as 'responsible authorities'. Other non-statutory bodies are also invited to be members e.g., residential social landlords.

Page 2-3
Community
engagement

CSP members work in partnership to tackle crime and anti-social behaviour and to reduce the communities fear of crime and anti-social behaviour.

Page 4
Workforce
Development

During the Coronavirus (COVID-19) pandemic, the social distancing measures and restrictions on families and friends gathering to support each other highlights the important role that the partnership and its members have in providing information and support to help keep our community safe.

Page 5- 6 - 7
CAPASP
Rogue
Trading/Scams

To meet this challenge the partnership has developed alternative ways to continue delivering key safety messages and workforce development opportunities in Fenland. Residents are participating and engaging with the new online process submitting questions and viewing the completed community safety videos on the FCSP web page: [FCSP - Fenland District Council](#)

Page 8 – 13
Opp Grippled

Page 14
COVID-19
Pandemic

Page15
Have Your say

Page 16
Useful Information

Fenland Community Safety Partnership Newsletter July 2021



Community Safety Engagement Events

Community engagement events have been taking place online due to COVID social distancing regulations. These engagement events raise awareness of key safety messages. Residents are invited to submit their questions to FDC via survey monkey and Facebook before the event. These questions are then answered by a panel of experts.

Information linked to reporting and support is also made available to residents through the video description.

Modern Day Slavery Online Engagement Event

On 10/06/2021 FCSP held an online awareness event on Modern Day Slavery in partnership with the exploitation team from Cambridgeshire Constabulary. Nick Webber explained the most prevalent types of modern day slavery that affect Fenland and how their team work closely with Fenland District Council and other agencies to combat exploitation.



Residents supported the event with questions that included what is modern day slavery and how does this affect Fenland, what happens to the victims when this is uncovered and what are the reporting pathways available. Nick Webber advised on the signs that may indicate a business is employing forced or bonded labour and how victims are supported by his team.

Report Exploitation & Human Trafficking - [Exploitation and Human Trafficking](#)

The video and description that accompanies it is available via a website link [FenlandCouncil - YouTube](#).

Fenland Community Safety Partnership Newsletter July 2021



Home & Garden Security Online Engagement Event

In April 2021 FCSP held a Home and Garden Security online engagement event. This was held in partnership with Peri Selwood from the Bobby Scheme and Robin Sutton from Neighbourhood watch.



The panel shared information and advice on how to avoid being a victim of burglary and how to access practical and emotional support to secure your home including garden outbuildings.

The video and description that accompanies is available via a website link [FenlandCouncil - YouTube](#) and there is an option for translation to a wide range of different languages.

Fenland Community Safety Partnership

Newsletter

July 2021



CSP Workforce Development

Training themes for CSP Workforce Development sessions are linked to the priorities within the CSP action plan. Frontline staff from statutory and the voluntary sectors who work across Fenland are invited to attend these free training sessions. The sessions benefit those attending by improving their knowledge, which can be used whilst working within the community to support vulnerable people and potential victims.

Those attending include staff from housing providers, FDC teams, police, probation, traveller teams, young people workers, family workers, children centres, food banks, volunteers, schools, healthcare workers, faith groups, community organisations and citizens advice.

CSP Workforce Development – Scams & Cyber Crime

Scams & Cybercrime Awareness

On 13/05/2021 the CSP delivered a Scams and Cybercrime workforce development session via MS Teams. Charlotte Homent from Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) and Nigel Sutton, Fraud and Cyber Security Advisor from Cambridgeshire Constabulary were the speakers.

It was attended by 40 front line professionals including staff from third sector organisations. The training provided information and advice on current scams and cybercrime methods being used by criminals, advice on how to avoid becoming a victim, information on reporting and supporting potential victims.

Information on this topic is available at.....

- National Cyber Security Centre - <https://www.ncsc.gov.uk/cyberaware>
- Action Fraud - <https://www.actionfraud.police.uk>
- Cambridge Peterborough Against Scams Partnership - [Against Scams Partnership - Cambridgeshire County Council](#)

Fenland Community Safety Partnership Newsletter July 2021



The Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) would like people to become a **Friend Against Scams**. It's simple to do, will take just 20 minutes and will equip you with the knowledge and skills to take a stand against scams.

Visit www.friendsagainstscams.org.uk/elearning/Cambridgeshire to become a Friend today!

Beware Scammers on your Doorstep

Further to the FSCP Home and Garden security engagement event mentioned above, CAPASP would like to make people aware of Scammers and Rogue traders. Here CAPASP explain some common doorstep scams and how you can avoid becoming a victim

Rogue Traders

Rogue traders are people who knock on the door offering to do home improvement or landscaping works but who, if you accept, take your money, and do little or no work or work of a very poor standard.

One of the common tactics of a rogue trader is to explain that they have just completed some work nearby to build trust and confidence that they are working for your neighbours. They often say that they have some materials left over from that project and therefore they can offer you a special one-time-only price for work on your home or garden. These are lies purely to get you to feel pressured into accepting their 'offer'.

Another tactic that rogue traders employ is that they claim that they can see something that needs fixing on your property which will only get worse or become an emergency if you don't get it done right now. Often this relates to your roof or other parts of your home that you might find difficult to see yourself. Again, this is designed to pressure you into agreeing to work.

Fenland Community Safety Partnership

Newsletter

July 2021



Rogue traders usually ask for money up front for materials. Unfortunately, very often they take the money and do not return. In other cases, rogue traders do some work but leave it unfinished or of a very poor standard which requires putting right by a genuine tradesperson.

Tip: Do not agree to any works proposed by someone knocking on your door. Decent traders do not need to cold call to find business. If you're thinking of having some home or garden works done and don't have any recommendations from friends or family then visit

- Safe Local Trades [Safe Local Trades | Find recommended and approved traders in Peterborough and surrounding areas](http://www.safelocaltrades.com) (www.safelocaltrades.com) or
- Buy with Confidence [Buy With Confidence – Trading Standards Approved](http://www.buywithconfidence.gov.uk) (www.buywithconfidence.gov.uk) to find vetted and approved traders.

Tip: Genuine traders won't ask for money up front. Do not give any trader money before works are underway.

Distraction Burglars

Distraction burglars use tactics to distract a resident so that an accomplice or accomplices can enter to search the property for cash and valuables.

Often, they claim to be from a utility company and use old terms like 'the water board' or 'the gas board' which they consider older people will be more familiar with. Or they may claim to be from a charity or to need help e.g., with a lost dog. They will keep the victim engaged enough that their partner in crime can enter the property from another entrance.

Tip: Always ask for ID from anyone claiming to be from a charity, utility company or the police. A genuine visitor will not mind providing identification and waiting for you to establish its authenticity (see below for further details).

Nottingham Knockers

Despite what their name suggests, these cold callers don't confine themselves to the midlands city and may turn up anywhere!

Nottingham Knockers carry large holdalls filled with items that they offer as they go from door-to-door. They often claim to have been in prison and are now on a rehabilitation programme or some other story to tug at your heart strings in a bid to get you to buy from them. Unfortunately, the products offered, typically cleaning products such as dusters and sprays, are usually overpriced, often just under ten pounds for each item so

Fenland Community Safety Partnership

Newsletter

July 2021



that you have to grab a note to pay. This is suspected to be a tactic to ascertain whether cash is kept in the property – perhaps for a revisit to burgle.

General tips for Dealing with Uninvited Callers

- Remember, you do not have to answer the door to anyone you are not expecting. Your home should be a place where you can feel safe and undisturbed. It is not rude to not answer the door.
- We recommend you display a sticker on your door or somewhere nearby stating that you do not buy or sell at the door. Our Against Scams Partnership can provide one of these. Please send your request to against-scams@cambridgeshire.gov.uk . Whilst the stickers do not stop the most determined people from knocking on the door, they do give residents the confidence to not engage with the caller and to simply point to the sticker to stop the conversation in its tracks.
- Always ensure all other doors and windows are closed and locked when you go to answer your front door.
- Use a security chain every time you answer the door. These allow the visitor only a small window into your world. Remember not to leave it on all the time though in case emergency services ever need access. Cambridgeshire Bobby Scheme can supply and fit door chains and other home security equipment for over 65s, disabled and vulnerable people for a small fee or for free if you are over 60 and have been a victim of crime in your home. Contact 01480 413311 www.thebobbyscheme.org
- Always ask for and check ID for anyone claiming to be an official. This means taking the card in your hand and checking it hasn't been tampered with such as having any photographs or other information stuck onto it. Check the photograph bears a true likeness to the visitor.

Contact their employer on a number you know to be correct, not a number on the card e.g., from a statement, the company's website or 101 if they claim to be police. A genuine caller will be pleased that you are exercising such caution.

Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) have a library of free resources to help people stay safe from scams, including a section on doorstep scams. Visit [Against Scams Partnership - Cambridgeshire County Council](http://www.cambridgeshire.gov.uk/against-scams) (www.cambridgeshire.gov.uk/against-scams)

Fenland Community Safety Partnership Newsletter July 2021



For other support and advice on scams call Citizens Advice Consumer Service on 0808 223 1133 [Citizens Advice](http://www.citizensadvice.org.uk/) (www.citizensadvice.org.uk/)

Report 'live' incidents of doorstep scams to the Police on 999. To report after the event, call the non-emergency number 101 or online [Report](#).

Op Grippid – Loan Sharks Awareness Project June/July 2021

The CSP Loan shark awareness project was successfully delivered during June and July in partnership with the England Illegal Money Lending Team (IMLT).

Other partners who helped deliver this project were 3 Primary Schools, FDC cleansing team, the Horsefair, Taxi companies, Cambridgeshire libraries, Cambs police and Blackfield Creative.

Work with Primary schools

The project worked with yr. 6 children in Orchards, Ramnoth and Burrowmoor schools delivering Loan Shark awareness assemblies, banner design competitions, and creative workshops. The children's artwork and IMLT information about the dangers of Loan Sharks are being displayed in libraries across Fenland.



Fenland Community Safety Partnership Newsletter July 2021



Raising Awareness

Fenlands Community Safety team have increased community awareness of the dangers of Loan Sharks through a series of social media posts, press releases and community initiatives.

Fenland Community Safety Partnership Newsletter July 2021



Library Displays



Horsefair

The Horsefair shopping area supported the Loan Shark awareness campaign with an awareness raising session in the Horsefair. Delivered by Community Safety and the IMLT team including displaying AO sized posters in the main shopping areas.



Fenland Community Safety Partnership Newsletter July 2021



Vehicle advertising

There are 5 FDC cleansing vehicles displaying Loan Shark campaign graphics throughout Fenland from June to August this year. Fenlands licenced taxis and the police have also participated by displaying a sticker for their passengers to read during their journey. The sticker includes a QR code that is linked to the Loan Sharks App.



Fenland Open Spaces

Poster boards were designed to display loan shark awareness information including the QR code. These were displayed in parks in the four Fenland towns.



Fenland Community Safety Partnership Newsletter July 2021



Loan Shark Banner Design Competition



The Loan shark awareness project concluded with a design competition for Yr 6 pupils. Entrants were tasked with designing a banner to warn of the dangers of loan sharks and raise awareness of the support that is available to victims through the Stop Loan Sharks Project.

The three winners of the competition, one from each school, received a prize and will see their designs displayed as banners in locations across Fenland.

Two runners up from each school also received prizes in recognition of their hard work. All the designs from the competition are set to be showcased this summer as part of a touring display in Fenland's libraries.

The Community Safety Partnership would like to say a big thank you to all our partners who have worked alongside us to deliver this project and make it a success in raising awareness of Loan Sharks and how to report and seek support.

Fenland Community Safety Partnership
Newsletter
July 2021



STOP LOAN SHARKS
Intervention . Support . Education

Need to report a loan shark in your area? Now it's even easier with the Stop Loan Sharks App! Download it for free from the App Store or Google Play



For more information about Loan Sharks go to:

<https://www.stoploansharks.co.uk/>

Or phone the Illegal Money Lending Team helpline on **0300 555 2222**.

Fenland Community Safety Partnership

Newsletter

July 2021



Coronavirus (COVID-19) - support available for residents and businesses

The FDC website offers a variety of advice addressing common issues faced by residents and businesses relating to the Coronavirus.

They are keen to support all residents who may be affected by COVID19. They have advisors waiting to take your call on **01354 654321**, please do not hesitate to contact them with any concerns you may have. FDC can support you with a wide range of services including accessing isolation payments and vital needs such as food and prescription deliveries.

FDC are working with the Citizens Advice Bureau whose dedicated Fenland advisor can provide employment, pension, and debt advice, and assist workers with income maximisation, accessing funding and benefits claims.

Call **01354 654321** or email covid19@fenland.gov.uk .

Visit the [Government's website](#) for the latest information about Coronavirus. It offers helpful advice and guidance on a wide range of topics including:

- [how to protect yourself and others from Coronavirus](#)
- [the NHS 'test and trace' service](#)
- [how to book a test if you think you have Coronavirus](#)
- [how to access financial support if you're unable to work, furloughed, self-employed, unemployed or already on benefits](#)

[Visit the NHS website if you think you have Coronavirus symptoms.](#)

The new [NHS COVID-19 app](#), available to download for free in England and Wales, is the fastest way to see if you're at risk from Coronavirus. The app has a number of tools to protect you, including contact tracing, local area alerts and venue check-in.

Fenland Community Safety Partnership
Newsletter
July 2021



Community Survey

Highlight any concerns you have about how safe you feel in Fenland.

The overall objective of the CSP is to work in partnership to reduce crime and anti-social behaviour and the fear of crime and anti-social behaviour. You can support the work of the CSP by sharing the survey link below in your own communities on websites, twitter, and newsletters etc.

Follow the link below to have your say:

<https://www.fenland.gov.uk/CSPsurvey>



Community Safety

Find out how Fenland District Council is working with partners and the community to make your neighbourhood a safer place to live and work and access links to helpful information and advice.

<https://www.fenland.gov.uk/communitysafety>

Fenland Community Safety Partnership Newsletter July 2021



Useful Information



Creating a safer
Cambridgeshire

Phone the police on **101** for non-urgent crime or **999** for an emergency. Or use the quick online reporting tools to report a wide range of crime, anti-social behaviour, and vehicle offences. [Start A Live Chat](#) or [Report](#)



<https://crimestoppers-uk.org/>

Victim Services

<https://www.cambsvictimservices.co.uk/>



Report Hate Crime

<https://www.met.police.uk/true-vision-report-hate-crime/>

ActionFraud

National Fraud & Cyber Crime Reporting Centre

0300 123 2040

<https://twitter.com/actionfrauduk>



<https://www.cambsdasv.org.uk/website>